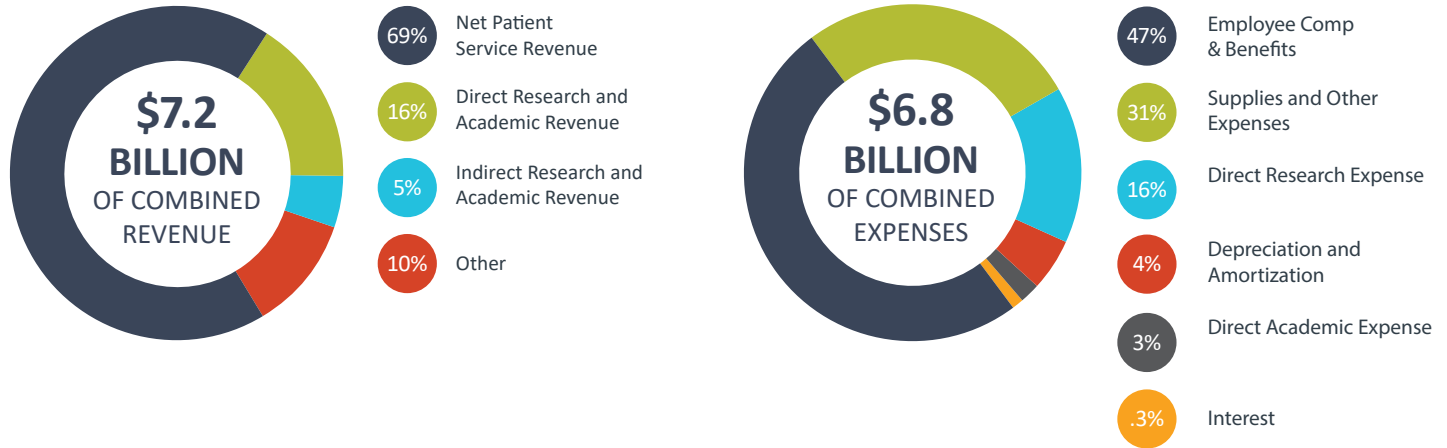


# FY2023 At a Glance

## Hospital, Research, and Physician Organization Revenue and Expenses



## 32,283 Employees

Registered Nurses 6,240	Technicians 3,189
Other professionals 6,571	Officials and managers 1,696
Administrative support 4,270	Fellows 1,543
Service workers 3,475	PhDs 904
Physicians 3,500	Skilled trades 193

## The MGH Mission

Guided by the needs of our patients and their families, we aim to deliver the very best health care in a safe, compassionate environment; to advance that care through innovative research and education; and to improve the health and well-being of the diverse communities we serve.

## MGH's Commitment to Diversity

At MGH, we believe that because of diversity we excel; through inclusion we respect; focused on equity we serve, heal, educate and innovate.



1,021  
licensed  
operational  
beds\*



44,856  
inpatient  
admissions  
(excludes hospice)



50,849  
surgical  
cases



3,760  
births



More than 2 million **outpatient  
and emergency visits**

More than 200,000 of these visits took place at our community health centers

\*Per the Department of Public Health Hospital license, MGH has a total of 1,045 licensed beds, in which 1,021 are operational. Operational beds are beds in service and available for use.

# About Massachusetts General Hospital

- MGH and Brigham and Women’s Hospital are the founding members of Mass General Brigham, an integrated health care delivery system that includes:

Mass General Brigham Health Plan | Brigham and Women’s Faulkner Hospital  
Cooley Dickinson Hospital | Healthcare at Home | Martha’s Vineyard Hospital  
Massachusetts Eye and Ear | McLean Hospital | MGH Institute of Health Professions  
Nantucket Cottage Hospital | Newton-Wellesley Hospital | Salem Hospital  
Spaulding Rehabilitation Network | Wentworth-Douglass Hospital

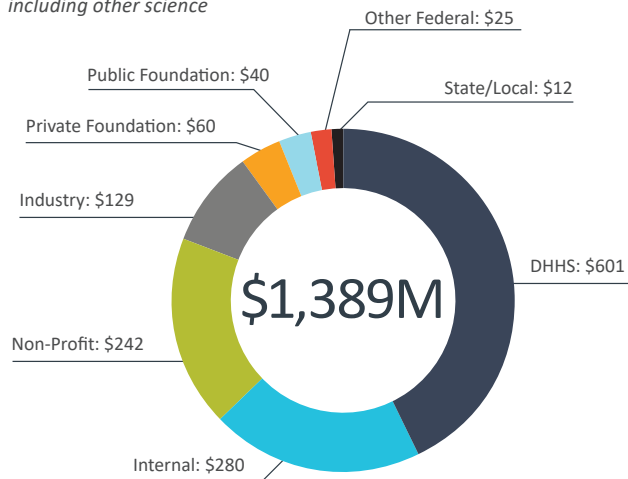
- Founded in 1811, MGH is the third oldest general hospital in the United States and the oldest and largest in New England.

- In addition to the main hospital campus in the heart of Boston, MGH operates health centers in Charlestown, Chelsea, Revere and the North End of Boston, and ambulatory care centers in Danvers and Waltham.
- MGH is the original and largest teaching hospital of Harvard Medical School. Nearly all of its staff physicians are on the faculty.
- MGH is a Level 1 Adult Trauma Center, Level 1 Pediatric Trauma Center and Level 1 Burn Center.
- MGH is a Magnet hospital, the highest honor for nursing excellence awarded by the American Nurses Credentialing Center.

## Research

The Mass General Research Institute conducts the largest hospital-based research program in the nation, with annual research operations of \$1.4 billion and comprises more than 9,500 researchers working across more than 30 institutes, centers and departments.

Direct + Indirect Research Revenue  
including other science



## Community

Focused on patients, communities and staff, MGH Equity & Community Health works to eliminate health inequities based on socioeconomic status, race and ethnicity. In FY23:

- Community Health Workers and interpreters engaged with more than 13,000 patients in SDoH navigation, care coordination, chronic disease management and linkages to community resources.
- 233 individuals benefitted from SNAP application assistance and enrollment at MGH Chelsea; 105 families attended the MGH Chelsea food pantry, with more than 5,000 food distributions over a year.
- The MGH Summer Jobs Program hosted 98 students across 42 MGH departments with 55 supervisors/mentors. The MGH Youth Scholars Program hosted 92 local public school students.
- A 7-member Youth Community Advisory Board was formed to allocate \$100,000 to two local non-profits to support economic stability for teens and youth workforce development.
- The Kraft Center mobile teams made 10,285 contacts with people with substance use disorder, 6,422 clinical encounters and 364 unique individuals received buprenorphine prescriptions.

## Education

MGH’s teaching mission aims to educate the next generation of health care professionals and ensure that the current health care workforce has the knowledge necessary to advance patient care. In 2023, education programming included 28 residency programs and 145 fellowship programs, each year hosting over 1,500 physician trainees more than 600 Harvard Medical School (including domestic and international visiting) students, 1,500 MGH Institute of Health Professions students and 2,800 nursing and health professional students on rotation.

## Multidisciplinary Care Centers

MGH’s multidisciplinary care centers unite specialists across the hospital to offer patients comprehensive, state-of-the-art medical care and the best possible outcomes.

Cancer Center | Digestive Healthcare Center | Heart Center | Transplant Center  
Vascular Center | Mass General for Children

## Pediatrics: Mass General for Children

With more than 400 physicians, a full complement of medical and surgical specialties, and compassionate preventive and primary care, Mass General for Children is dedicated to providing outstanding, personalized, developmentally appropriate care for infants, children and adolescents within the context of their family and community.

## Philanthropy

Philanthropy at MGH helps to fund programs that give patients access to the latest technologies, clinical trials and treatments. In FY23, \$852,110,843 was raised from 57,195 donors, supporting 1,428 funds. There also were 262 community fundraisers.

## Quality and Safety

Mass General received a hospital quality rating of 5 out of 5 stars from the Centers for Medicare and Medicaid Services for the fifth consecutive time, and a Safety Score of “A” from The Leapfrog Group for the 16th consecutive time. *Newsweek* ranked MGH number five in its 2024 edition of the World’s Best Hospitals list.

MGH was ranked No. 5 on the World’s Best Hospitals 2024 list by *Newsweek Magazine*. This list recognizes hospitals that provide excellent medical services on an international level.

## Recognition

MGH was recognized on the *U.S. News & World Report* Best Hospitals Honor Roll, which highlights hospitals that have attained the highest standard of care in the nation.